

CAPABILITY STATEMENT

At AWD we are renowned for our industry best services. From the first call to the after sales support, you will receive the same high-quality service that all our customers deserve.

With over 20 years of experience in the capital equipment industry, AWD knows the industry well. Our employees are fully qualified to offer the correct advice with someone on hand that's always there to help. Its one of the things that sets AWD apart from the rest.

WE PROVIDE

Industry best service & repair

We know the importance of keeping your machines working to the best of their abilities. That is why AWD offer flexible service arrangements to suit your needs.

With purpose-built workshops throughout the country we are fully equipped to service all of your capital equipment needs. AWD also specialise in major inspections for all makes and models of EWP's such as scissor lifts and boom lifts.

WE FIND

The right machinery to suit your needs

With a wealth of industry experience across construction, agriculture and infrastructure we understand the specific needs of our customers and can help recommend the right machinery for you.

WE CAN

Transport your machine with ease

With our own fleet of trucks and a network of transport partners, AWD can assist you with moving your machines when and where you need.

WE MAKE

Engineered attachments to suit your needs

Our dedicated team are here to help you find the right machine & attachments for the right job. With a wealth of industry experience and an in-house engineer, we can custom engineer specialised attachments to safely meet all of your moving, lifting and access needs.

WE USE

High quality parts from the best brands

We only buy the best quality parts to ensure your machines perform their best. We also specialise in genuine parts for Dieci, Genie and JLG.

RELIABILITY

24 Hours | 7 Days

AWD is available when you need it most – with our customer service support team, we are available 24/7, 365 days per year.

ALL MAKES & MODELS

- Telehandlers
- Scissor Lifts
- Booms Lifts
- Vertical Lifts
- Knuckle Booms
- Travel Towers
- Mobile Cranes
- Forklifts
- Wheel Loaders
- Excavators
- Skid Steers

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At AWD we believe that a machine is worth more than the initial purchase price. Its true value lies in the many years of service that both the machine and the people supporting you can provide, which is why we have been providing after-sales service and support to the industry since 1998.

PURPOSE BUILT WORKSHOP FACILITIES

Our purpose-built workshop facilities around the country have been designed to enable us to efficiently service & maintain all makes & models of equipment, nationwide.

MOBILE FIELD SERVICE

In addition to our workshop service capability, AWD can also provide on-site service and maintenance support for your equipment.

With a large fleet of fully equipped service vehicles around the country, our trained technicians can undertake a wide range of regular maintenance tasks, as well as providing all-important emergency breakdown response and repair on site - 24 hours, 7 days a week.

MOBILE HYDRAULIC HOSE & FITTING REPAIR VAN*

In addition to our standard mobile service fleet, AWD also has a fully equipped **mobile** hydraulic hose and fitting repair van, stocked with a large range of hydraulic hoses, industrial hoses and fittings available 24 hours, 7 days a week.

*Currently only available in Sydney.

PARTS

Staffed by a team of experienced specialists, the AWD parts team are here to help.

With a large on-site inventory of parts in all of our branches, a national distribution centre in Sydney and strong links to major OEM suppliers, the AWD parts team can provide you with assistance for all your maintenance and spare parts needs.

AUTHORISED PARTS & SERVICE AGENTS

The appointment process for our new Authorised Parts and Service Agents is one of the most thorough in the industry.

Once accepted into the APSA program the AWD Group provides extensive, ongoing training from trouble shooting and maintenance programs through to ensuring a machine handover is done in the most professional and thorough manner. APSA staff also receive in-depth parts training and are skilled in types of applications typically found in their local region.

TECHNICAL SUPPORT

Our highly trained service department can provide over the phone technical advice on all makes & models of equipment.



133 AWD

CONTACT US

133 AWD

www.awdgrp.com.au
info@awdgrp.com.au

We currently have branches in the following states;

- NSW
- QLD
- VIC
- WA